# Leveraging Citizen Engagement

Guiding Questions for Incorporating Citizen Engagement into the Legislative Framework

## 1. What? Citizen Engagement and How to Leverage It

A. When creating legislation (from identifying the problem to evaluating a law), what and where are the current gaps in knowledge?

B. What information from the community is critical for decision-making?

C. What information from the community would provide additional value?

D. How is information, insight, and expertise obtained to craft legislation?

## 2. Why? Value of Including Citizen Engagement

A. How can citizens add value to the lawmaking process?

B. What assistance can the general public provide to improve the lawmaking process?

C. What assistance can the expert public provide to improve the lawmaking process?

## 3. When? When to Involve the Public

A. When, in the legislative process, would engagement be most useful? How/Why?

B. When, in the legislative process, is engagement not useful or is unproductive? How/Why?


A. How can citizens be involved in the legislative process and at which stages?

B. Where, in the lawmaking process, are there opportunities to increase citizen participation (where it is not currently occurring)?

C. In which stages of the legislative process are there adequate resources to engage citizens?

D. In which stages of the legislative process are there inadequate resources to engage citizens?

E. Does the administrative structure account for citizen engagement? Why or why not?

## 5. Where? Platforms for Citizen Engagement

A. On what platform(s) should citizen engagement take place? (i.e. online, in-person or by phone)

B. How can technology be leveraged to engage citizens?

C. Which stages of the legislative process are best suited for technology-based engagement?
2ND GATHERING OF THE OPEN PARLIAMENT NETWORK OF PARLAMERICAS: STRENGTHENING THE TIES BETWEEN CITIZENS AND LEGISLATURES

SESSION 2 | SMART PARLIAMENTS: ENABLING INCLUSIVE AND INNOVATIVE LEGISLATIVE PROCESSES

LEGISLATIVE FRAMEWORK

- AGENDA SETTING
- PROPOSE LAW
- DRAFT LAW
- CRAFT LAW
- IMPLEMENT LAW
- OVERSIGHT